

A Lifeline: Patient Safety & Cybersecurity

Top Tips for Healthcare Organizations

1. Raise the collective patient safety and cybersecurity IQ of EVERYONE ✓

- a. Provide educational awareness and training.
- b. Consider adopting awareness initiatives.

2. SEE something, SAY something 🔍

- a. If something does not make sense, double check it against other information sources.
- b. If there are unusual changes to patient records, notify your supervisor immediately or the appropriate point of contact within your organization.

3. Train workers to be CAUTIOUS ⚠️

- a. Technology is a tool that augments human decision making and judgment. However, if something does not look right, report it.

4. Train workers to TRUST their INSTINCTS & COMMON SENSE !

- a. Just because the computer says something, it does not mean that it is always correct. Trust your instincts & use common sense before you act.

5. COLLABORATE across teams †

- a. Cybersecurity, facilities, patient safety professionals, CMIOs, CNIOs, and others should all learn from each other to help mitigate patient risk.

6. Beware of INSIDER THREATS 💣

- a. Be wary of unauthorized individuals that are either in or are attempting to gain access to restricted areas. Verify that they are who they say they are.

7. SHARE information with others internally & externally ↔

- a. Share information with peers. Learn about patient impacts of various cybersecurity events. Know what's happening and stay ahead of the threat.

8. Make patient safety a top priority along with cybersecurity 100



*Vulnerabilities of
Healthcare Information
Technology Systems*

